



Information Systems for Real Estate Cadastre in the Republic of Serbia

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Significance of the ISREC Project

- ISREC is the system of key importance for the RGA's operational mission
- ISREC will implement all relevant functions towards the provision of the full support to the registration and transactions directly related to the real estate cadastre in the Republic of Serbia
- The long-term objective is to provide for fully electronic transactions in the real estate cadastre; both internally within the RGA and in communication with the clients



RGA's Support

The World Bank– Real Estate Management Project in Serbia

- Sub-component B1 – Development of the information system for the real estate cadastre
- Sub-component B2 – Support for the National Spatial Data Infrastructure
- Sub-component B3 – IT sector sustainability
- Sub-component B5 – Data quality improvement

Kingdom of Norway – Requirement Specification ISREC project

Government of the United Kingdom, fund for good governance – The Establishment of e-FrontDesk for Properties Project



Preparation

- Identification of business requirements and stakeholders
- Analysis of the existing information technologies in the RGA
- Adopting the architecture principles
- Development of the business processes model
- Development of the logical data model
- Defining functional and non-functional requirements





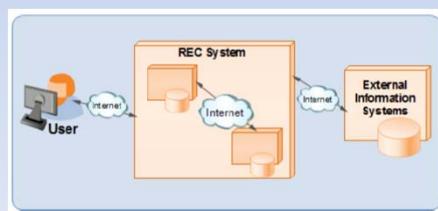
Existing Information Technologies in the RGA

- Non-integrated information system
 - Parts of the system have been independently planned, developed and implemented
 - Sub-systems have no/limited communication among each other
 - Databases are maintained on the local level
 - Multiple technologies are in use
- Issues with the data
 - Data redundancy
 - Integration issues
- Implemented technologies are outdated



Architecture Principles of ISREC

- Service Oriented Architecture (SOA): Modular system, with independent components – modules integrated through services
- Centralized system with Web-based interfaces, scalable
- Central database
- All existing data are migrated in the new IS
- Software and hardware in line with the standards that promote interoperability of data, applications and technology



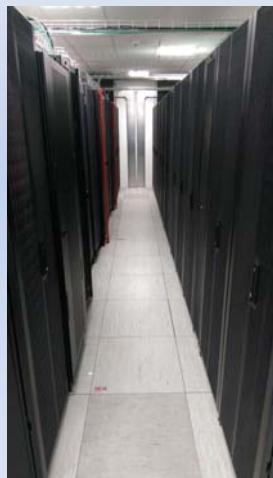


Procurement Procedure

- Procurement for all three ISREC phases has been done under the World Bank bidding procedure



New Data center



РЕПУБЛИКА СРБИЈА
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Centralized Resources Management

- Unified computer network:
 - All organizational units of the Republic Geodetic Authority are connected to a single network – domain – rgz.local
- Centralized authenticating of all users – RGA employees:
 - Implemented over the Microsoft Active Directory service;

The diagram illustrates a Microsoft Active Directory forest structure. At the top is the "Forest Root Domain (Parent Domain)" containing a "PDC Emulator" and "Domain Controller". Below it are two "Child Domain"s, each with its own "PDC Emulator" and "Domain Controller". Workstations and Member Servers are also shown. Red arrows indicate synchronization paths: "Can synchronize with PDC Emulator or any domain controller from parent domain" for workstations in child domains; "Can synchronize with PDC Emulator or any domain controller from our domain" for workstations in their respective child domains; and "Can synchronize with any domain controller in its own domain" for member servers in their respective child domains. An "External NTP Time Server" is also connected to the parent domain.

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Implementation Strategy

Incremental development of sub-systems using agile method

- Phase 1** (modules for document management, workflow management, user management and code lists management)
- Phase 2** (Administrative Units Register and Address Register)
- Phase 3** (Cadastre – textual, Cadastre – graphical, and persons module)

The diagram shows an incremental implementation strategy using the Agile methodology. It consists of a main cycle of "Discover", "Design", "Develop", and "Deploy" phases, which repeats three times. This cycle is followed by a "Training" phase, then "Migration", and finally "Operation". The process then moves to "Rollout 1" (with "Training 1", "Migration 1", and "Operation 1") and "Rollout 2".

Phase 1 - DMS

- Status: **Successfully implemented** over the entire territory of the Republic of Serbia
- Workflow management module is an umbrella system for all other REC sub-systems
- All RGA users have online access to the workflow management system
- 2500+ active users
- First results:
 - Paperless case
 - Streamlined business processes in the LCO's
 - Significant improvement of possibilities for business processes analysis and improvement
 - More efficient quality control
 - Link to the other sub-systems (EPK, e-FrontDesk, e-Appeal, e-Government...)

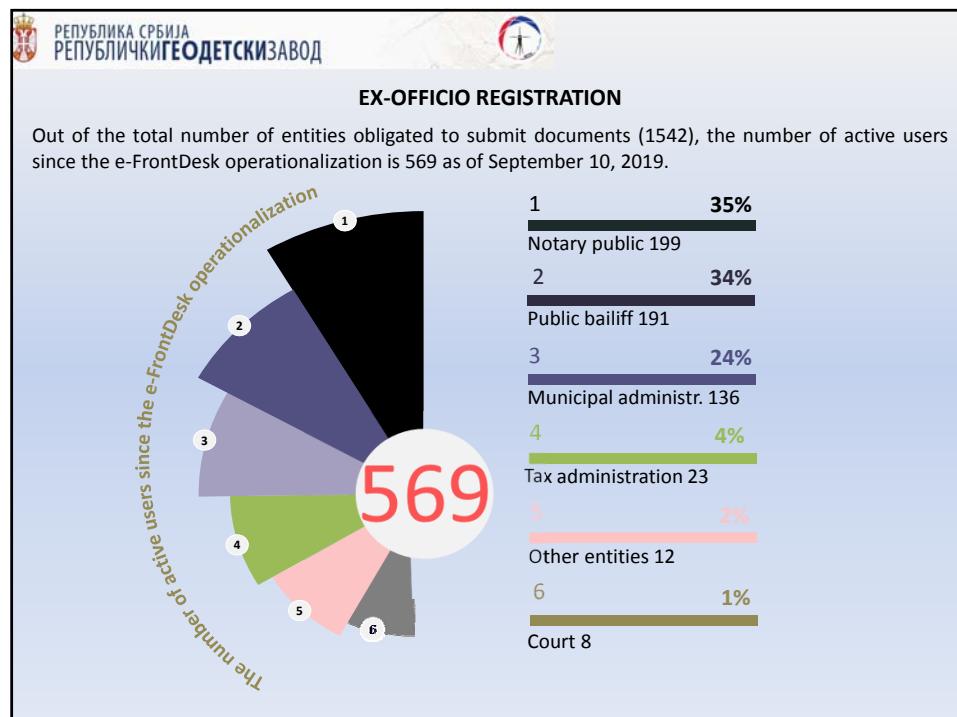
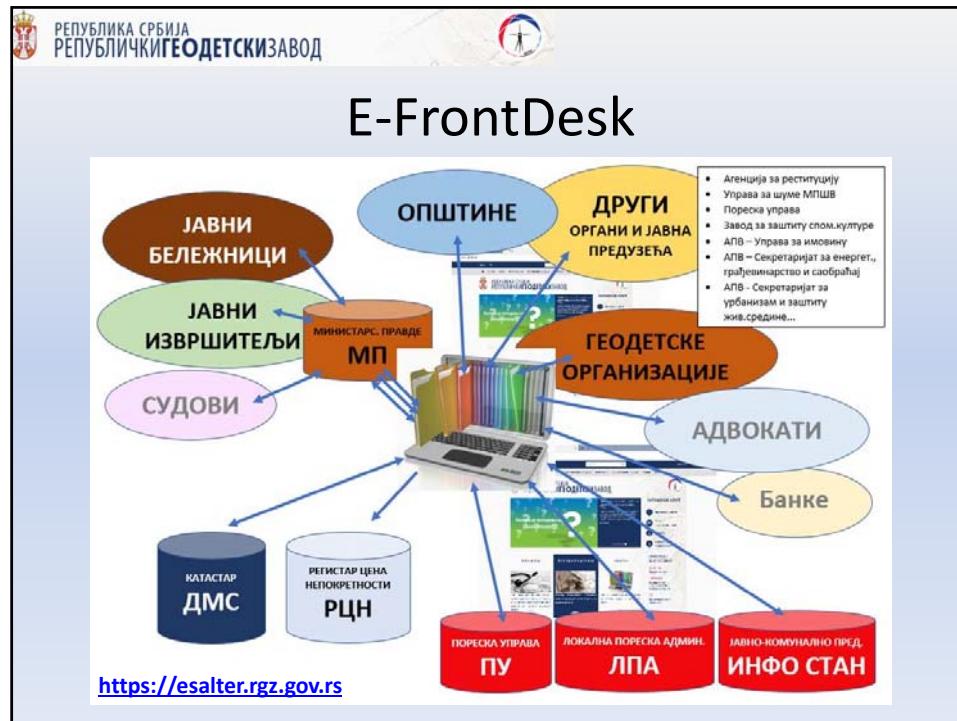
The screenshot shows a web browser displaying the official website of the Republic of Serbia's Geodetic Institute (Geodetski Zavod). The main header features the national emblem of Serbia and the text "РЕПУБЛИКА СРБИЈА" and "РЕПУБЛИЧКИ ГЕОДЕТСКИ ЗАВОД". Below the header, the title "E-FrontDesk" is prominently displayed in large, bold letters.

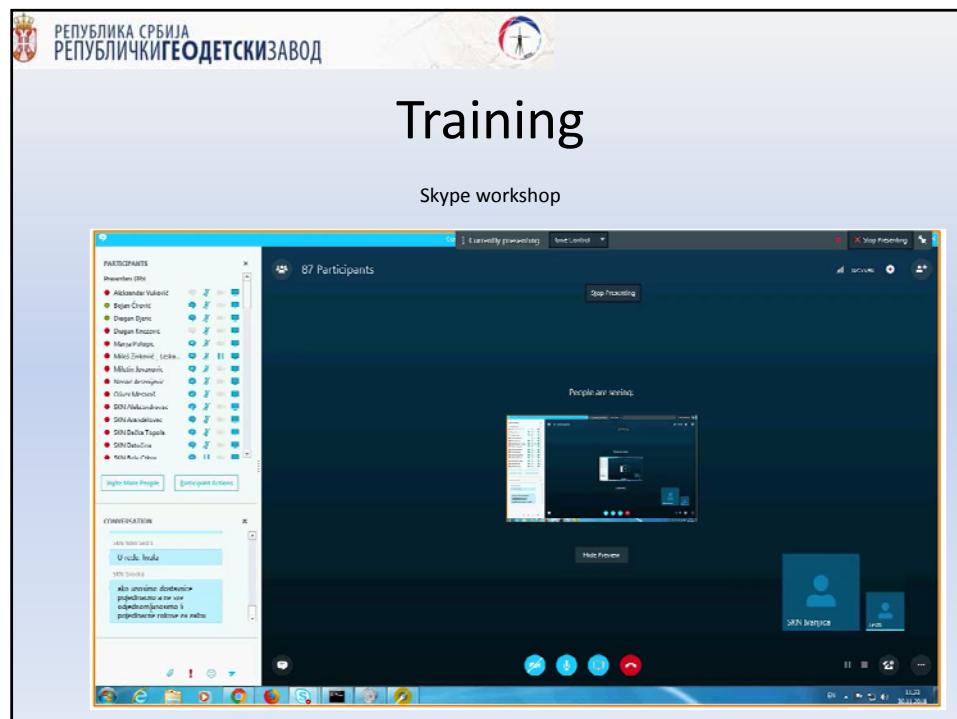
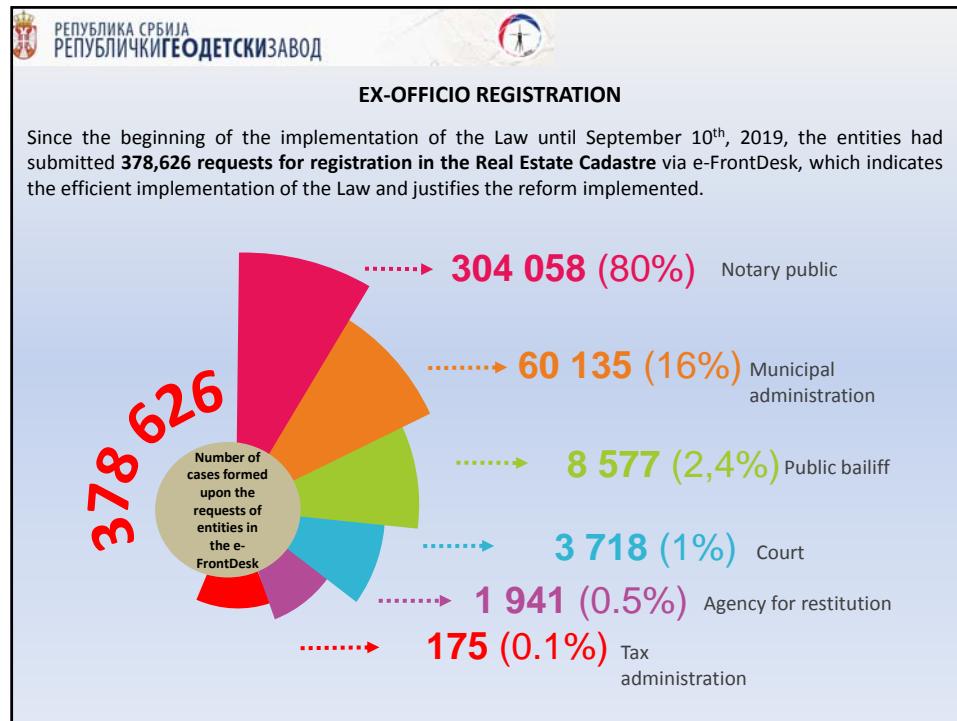
The left sidebar contains a navigation menu with various links, including "КАТАСТР" (Cadastral), "АРИЈА" (Area), "Информације за особе са инвалидитетом" (Information for people with disabilities), "Геодетске скије" (Geodetic surveys), "АРГОС" (ARGOS), "НМГТ - геодатасе" (NMGT - geodatas), "График" (Schedule), "Оргтабот" (Orgtabot), "Сателитски снимаки" (Satellite images), "Прочине и већине крејености неподеленог терена" (Provisions and majorities of unpartitioned terrain), "Издавац из Закона о републичким данима" (Issuer from the Law on National Holidays), "Издавачи геодетске линије" (Issuers of geodetic lines), "Издавачи лиценци за рад геодатаса" (Issuers of licenses for geodatasing), "Стручни надзор над радионицама" (Professional supervision of laboratories), "Испитнијачки надзор над радионицама" (Examination committee supervision of laboratories), "Логистички надзор над радионицама" (Logistics supervision of laboratories), "Телеграфски промет" (Telegraphy), "Картографске публикације" (Cartographic publications), and "Геоекологичке мерења и аерометрија" (Geoecological measurements and aerometry).

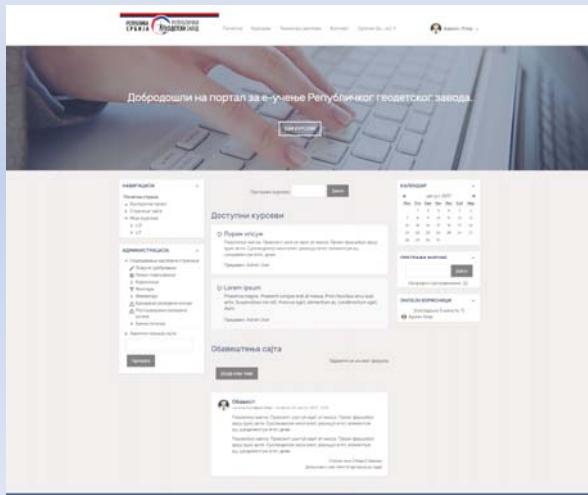
The central content area displays the "eШАЛТЕР" (eSalter) interface. It includes a banner with the text "РЕПУБЛИКА СРБИЈА" and "РЕПУБЛИЧКИ ГЕОДЕТСКИ ЗАВОД" above the "еШАЛТЕР" logo, which features two stylized figures working at computers. Below the banner, there is a search bar and a sidebar with links for "Листа података", "Помоћ", "Помоћ", and "Помоћ".

A red arrow points from the "КАТАСТР" link in the sidebar to the "КАТАСТР" section of the eSalter interface. Another red arrow points from the "Извештај о промени која су уз уздржа у РТЗ-у" link in the sidebar to the "Извештај о промени која су уз уздржа у РТЗ-у" section of the eSalter interface.

The bottom of the page shows the URL <https://esalter.rgz.gov.rs>.

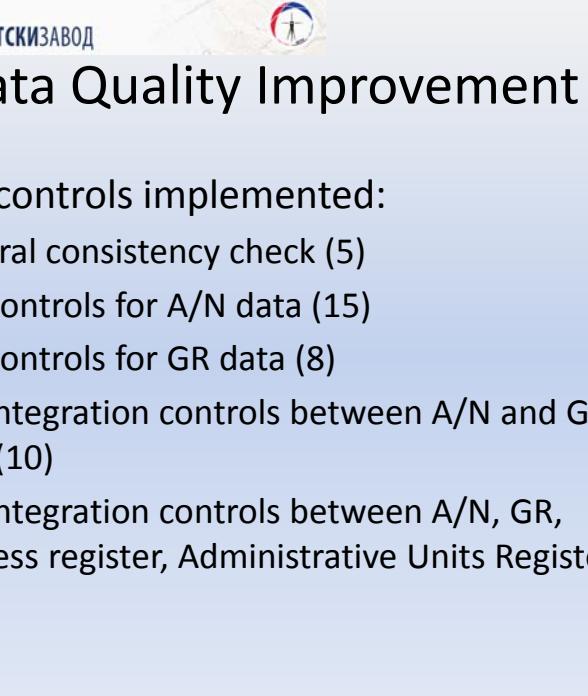






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E-learning

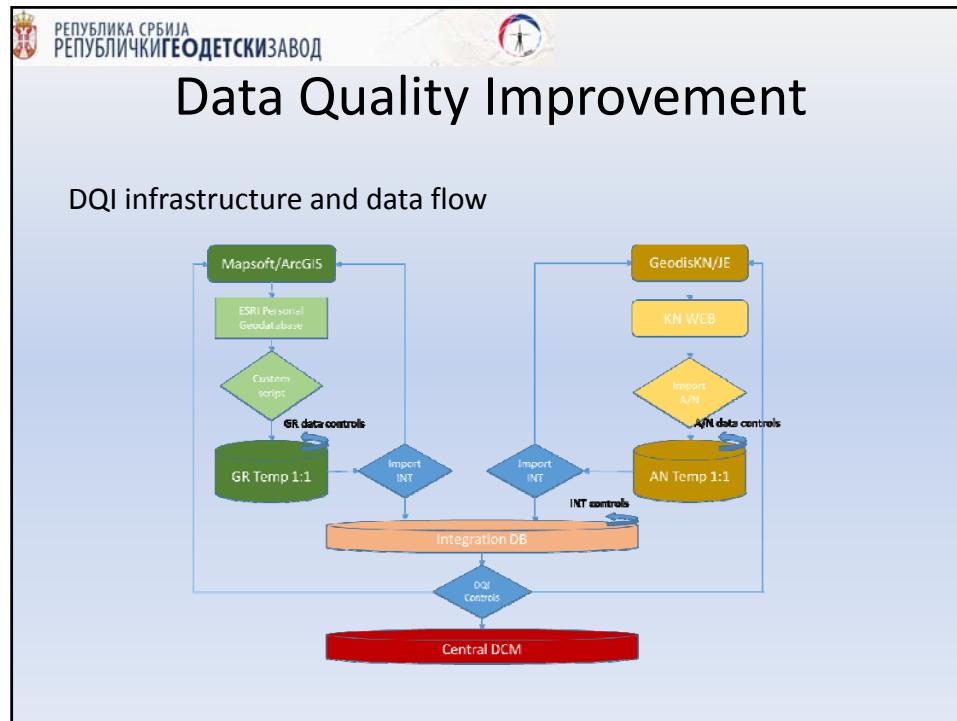


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Data Quality Improvement

Types of controls implemented:

- General consistency check (5)
- DQI controls for A/N data (15)
- DQI controls for GR data (8)
- DQI integration controls between A/N and GR data (10)
- DQI integration controls between A/N, GR, Address register, Administrative Units Register (5)



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Data Quality Improvement

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Data Quality Improvement

- Tool for data review

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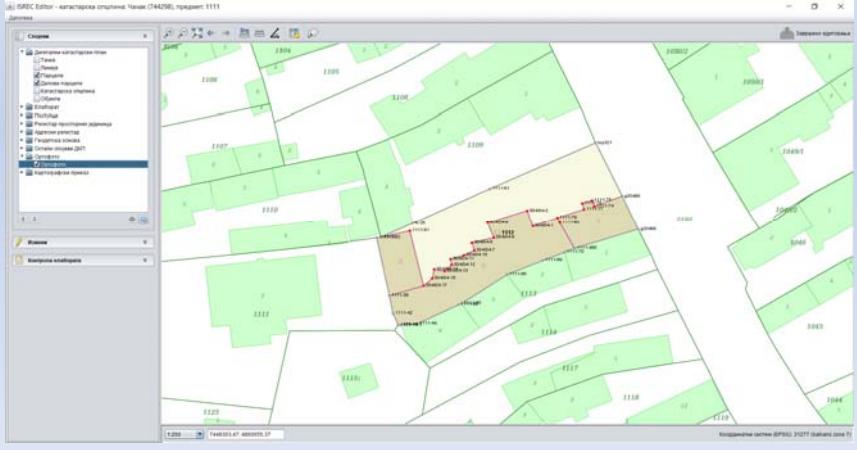
Data Quality Improvement

- Tool for data corrections

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Data Quality Improvement

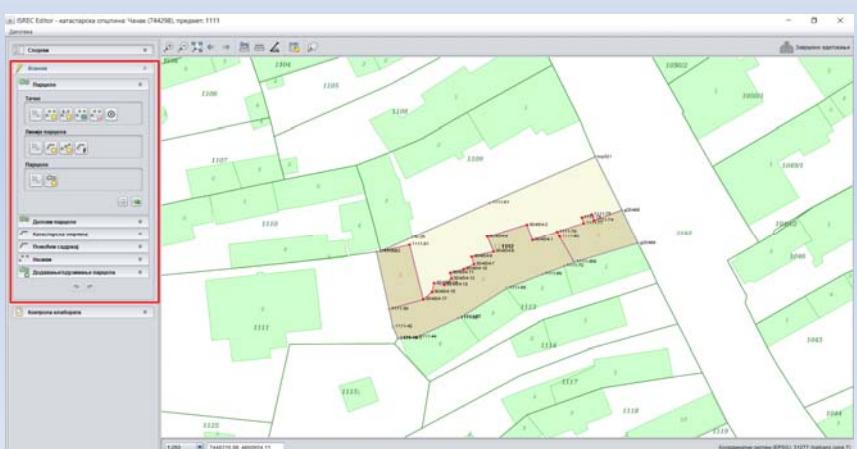
- Tool for data corrections



РЕПУБЛИКА СРБИЈА
РЕПУБЛИЧКИ ГЕОДЕТСКИ ЗАВОД

Data Quality Improvement

- Tool for data corrections



РЕПУБЛИКА СРБИЈА
РЕПУБЛИЧКИ ГЕОДЕТСКИ ЗАВОД

Data Quality Improvement

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РЕПУБЛИКА СРБИЈА
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Data Quality improvement

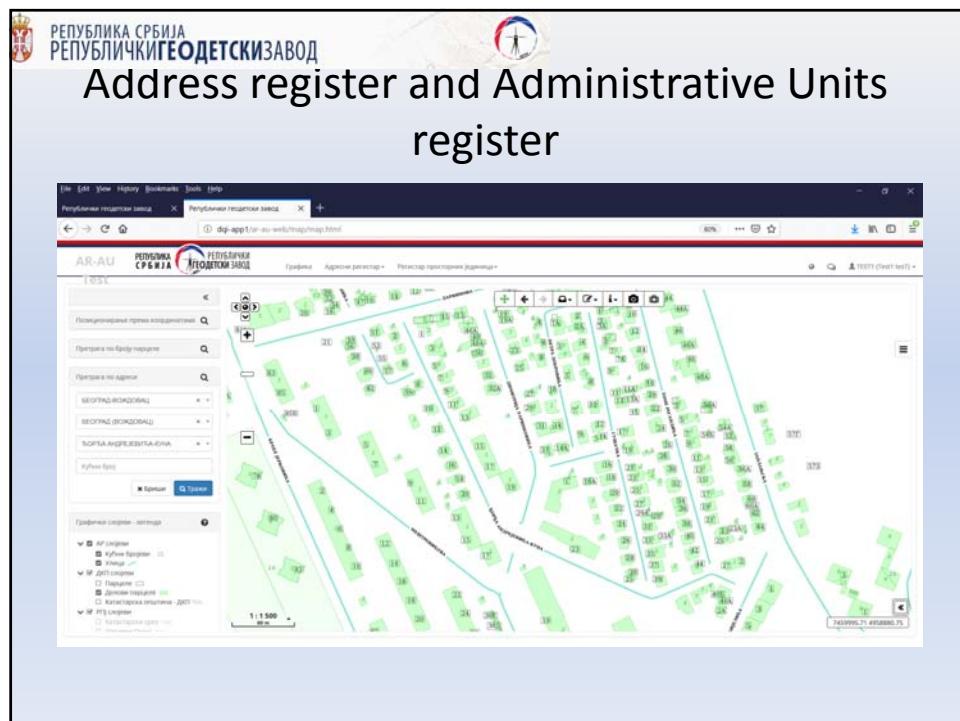
- Process for data correction preparation completed in:
 - 10 local departments
 - 30 Cadastral municipalities
 - 247.709 cadastral parcels
 - 211.460 part of parcels
 - 2.625.816 lines
 - 2.782.799 points
 - Roll out ongoing for remaining departments



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Phase 2 - Address register and Administrative Units Register

- Phase 2 current status
 - Testing of the functionalities ongoing
 - Testing of the integration with DMS ongoing
 - Deadline for completion all local departments December 2019



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Address register and Administrative Units register

Map interface showing administrative units (AR-AU) and address points (AP) in a residential area. The map includes a legend for AR-AU types (e.g., AP, Kupine kuće, Zgrada), AP types (e.g., Dom, Kuća, Stan, Garaz, Garažna kuća), and various cadastral features. A scale bar indicates 1:1500 and 80 m.

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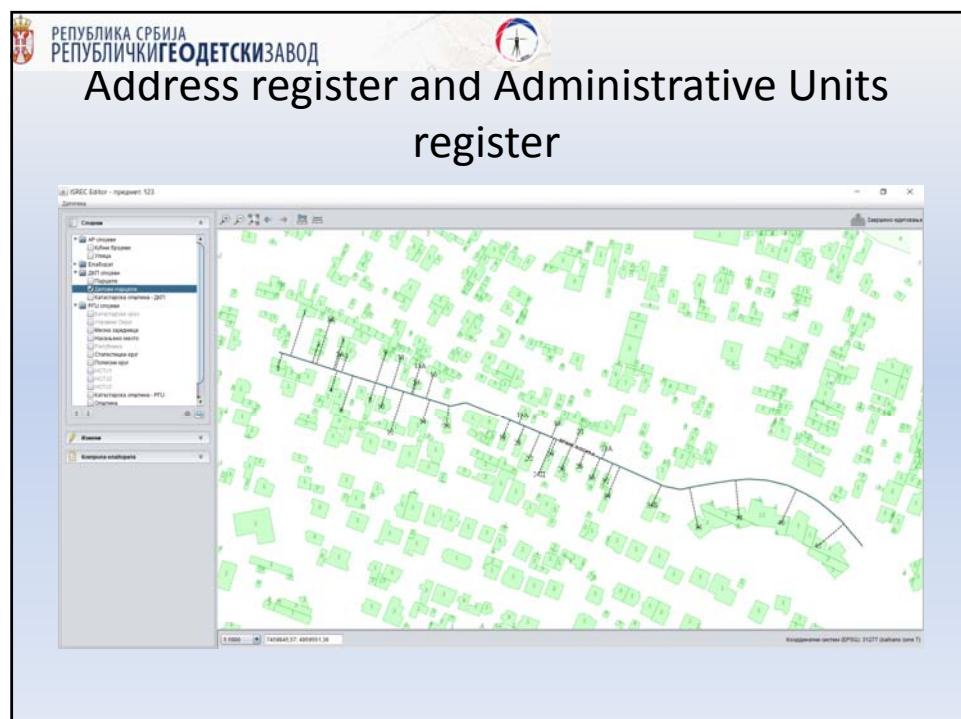
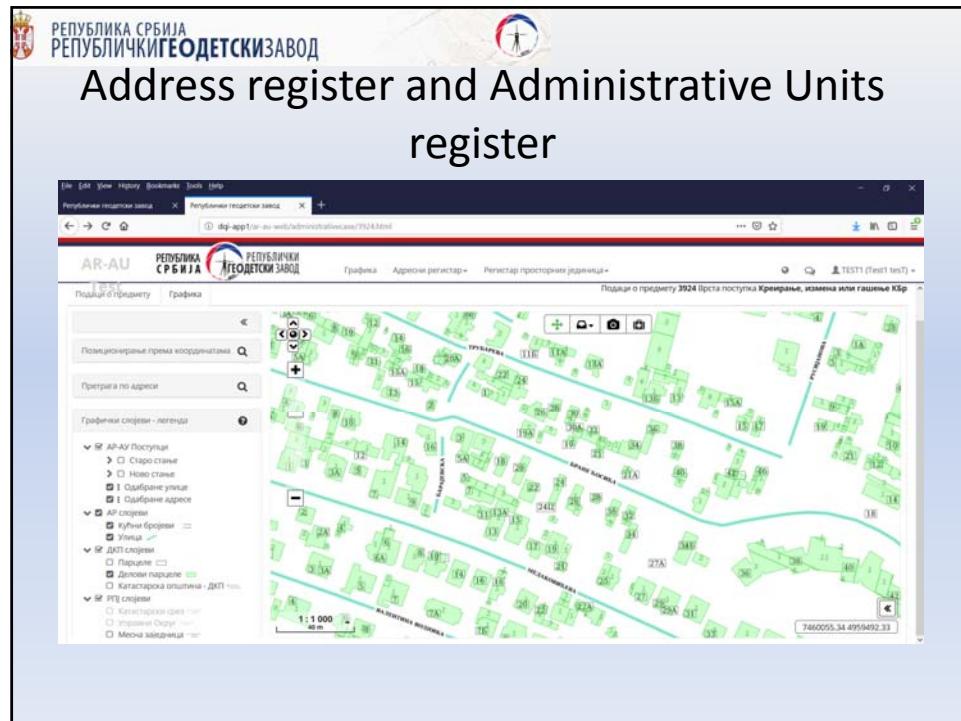
Address register and Administrative Units register

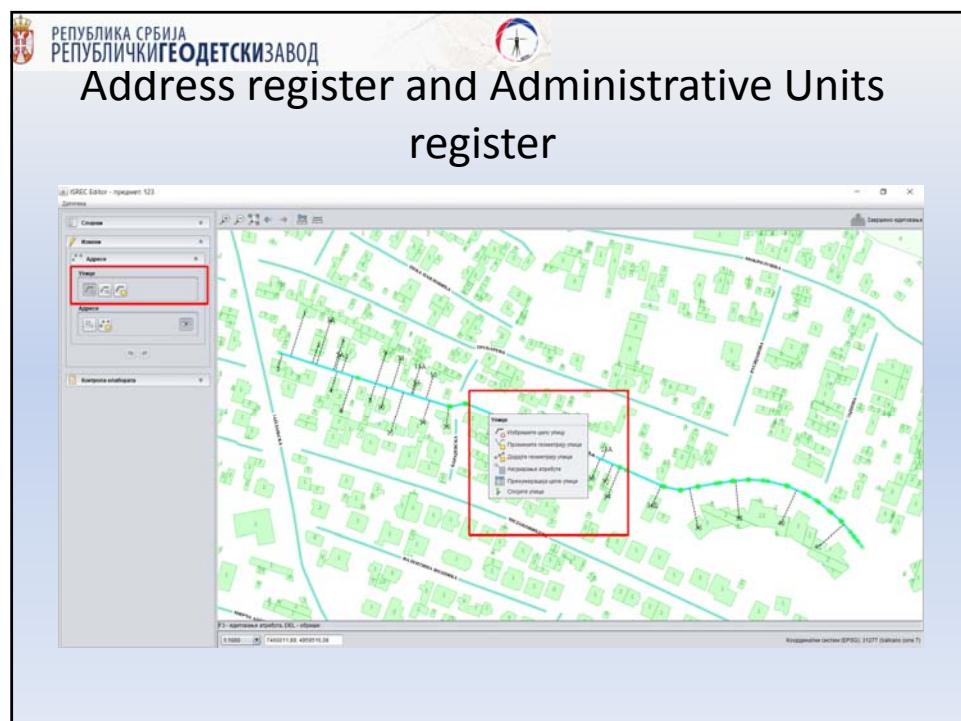
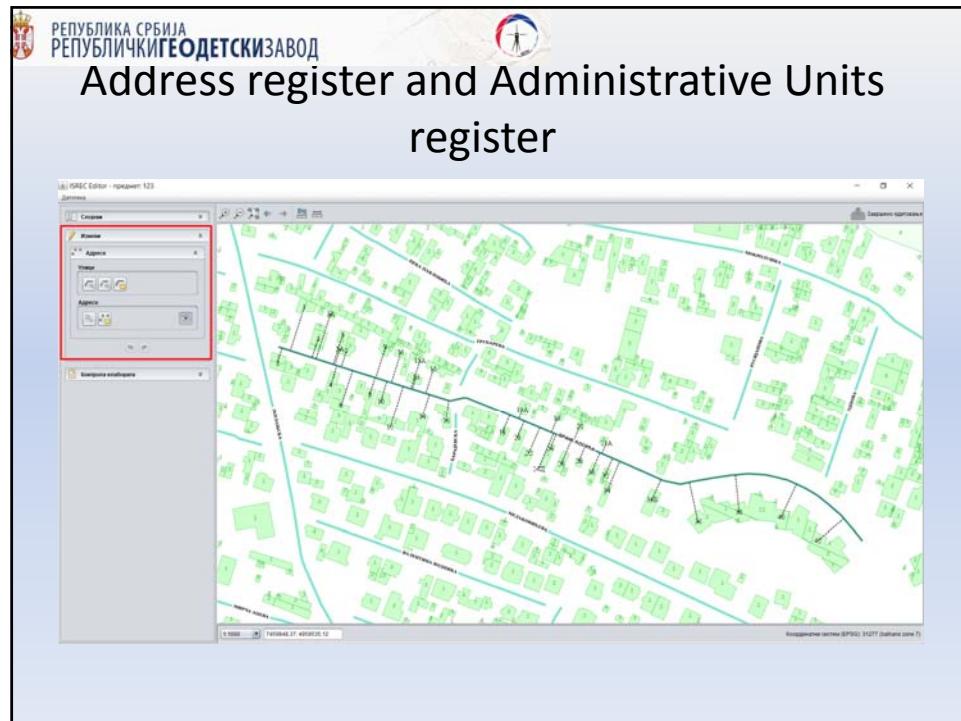
The screenshot shows a map interface with green polygons representing administrative units. A red box highlights a specific area, likely a cadastral plot or a street segment. A tooltip provides details about the highlighted area, including its name, address, and status. The interface includes a sidebar with search and filter options for addresses and administrative units.

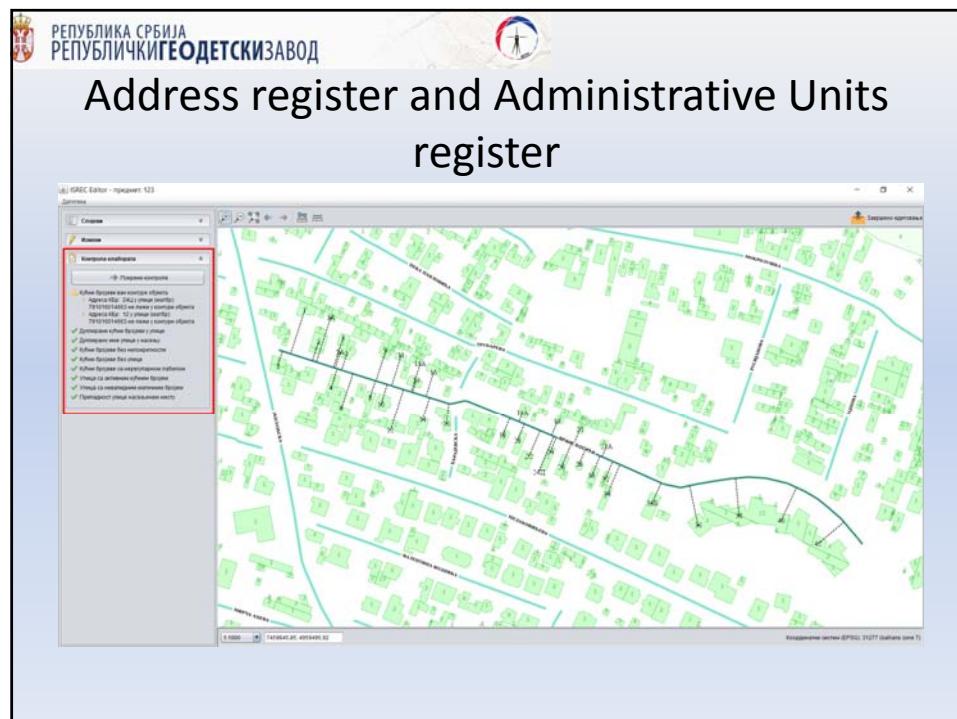
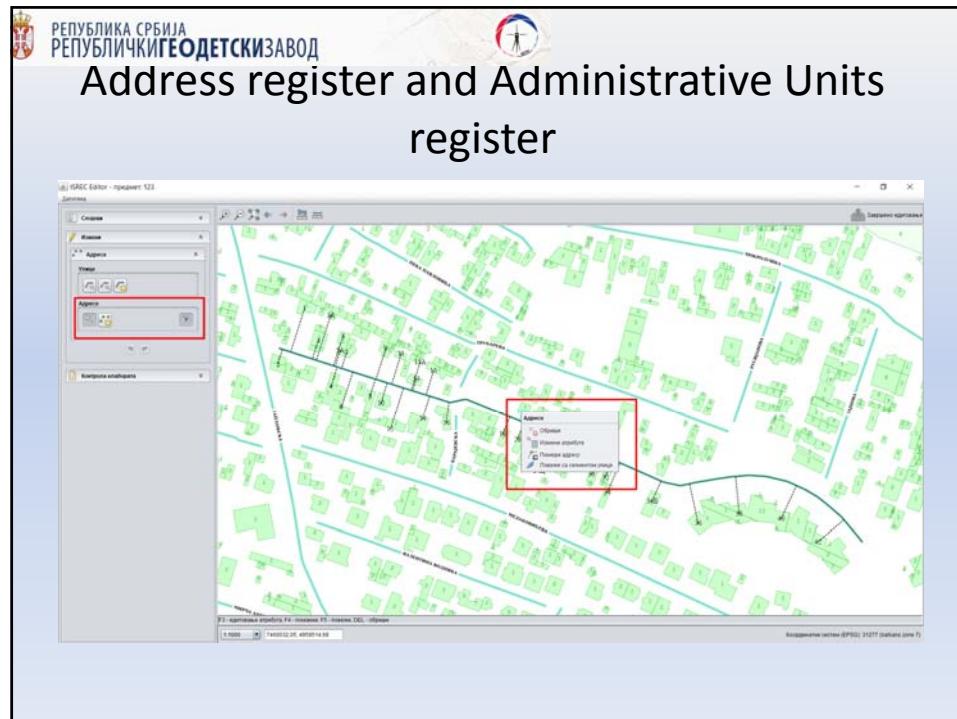
РЕПУБЛИКА СРБИЈА РЕПУБЛИЧКИ ГЕОДЕТСКИ ЗАВОД

Address register and Administrative Units register

The screenshot shows a detailed record view for object ID 3924. It includes sections for 'Podaci o предмету' (Object Data), 'Aktivnosti' (Activities), 'Документи, приложи, датотеке' (Documents, attachments, files), and 'Контроле' (Controls). The 'Podaci o предмету' section shows the object's status as 'otklopljen' (disabled) and its creation date as 29.08.2019 1:49. The 'Aktivnosti' section lists recent activities like 'U obradi' (In processing) and 'Dodataj obradivač' (Add processor). The 'Документи, приложи, датотеке' section shows a single XML file named 'IsrecAnAuExchange_3924.xml'. The 'Контроле' section displays a list of 16 validation rules, many of which are marked as violated (indicated by red circles).









Phase 3

- Phase 3 current status
 - Detailed functional specification is being developed and accepted
 - Iterative component development has started
 - Deadline for completion is end 2020 for the territories of 19 municipalities



The ISREC Project Expected Results

- Optimal, efficient and cost-effective operation of the RGA
- Efficient production, maintenance and distribution of geospatial data over the territory of the Republic of Serbia
- All data at disposal of the RGA's organizational units and the end users
- Infrastructure and architecture compatible with the EU standards
- No data duplicating
- Information are accurate and current
- Protection and security of property rights registration

